



Terms and Conditions

1. Once you have confirmed your charter, we require 10% non-refundable deposit within 14 days of your confirmation letter.
2. The remaining 90% is to be paid 8 weeks prior to departure date.
3. We understand the weather conditions can change dramatically and boats can have unforeseen issues and because of this we can offer alternative arrangements as trips may be shortened and itineraries changed. No refunds will be given.
4. We require 60 days' notices prior to departure date if you wish to cancel, you're booking. In the event of less than 60 days' notice any monies paid will be forfeited.
5. Reel Deep charters will not be held responsible for any indirect costs incurred by booking a charter with us.
6. In the event the trip is cancelled at any time by Reel Deep Charters, we will not be responsible for any travel costs, meals, accommodation, or any other costs the customer may have incurred. We advise comprehensive travel insurance.
7. It is required that all customers behave in a safe and respectful manner to all staff, other customers, and property.
8. If we find that there has been loss or damage to our equipment or vessel due to negligence or unruly behaviour, then the customer will be liable for replacement or repairs of the item.
9. Alcohol is allowed on board the vessel; however responsible consumption of alcohol is to be adhered to.
10. The skipper or owner reserves the right to: refuse alcohol on board if he/she deems it to be unsafe or customer is intoxicated.
11. We offer adventure travel and associated activities, involving an element of risk.
12. You are responsible for personal loss, injury, or death due to the actions of clients beyond our control, act of God or behaviour of wild marine creatures.
13. Diving, snorkelling & fishing adventure travel activities place a physical demand on your body.
14. You should seek medical advice from a qualified medical practitioner prior to participation if you have any concerns.
15. All customers must declare any pre-existing medical conditions or any medication prior to departure.

Management of Reel Deep Charters